Approved: 15 April 2021

| Introduction | This policy sets out the financial penalty for rates payments received past the instalment due date in all cases where no prior arrangement has been made with the Council. |
| :---: | :---: |
| Instalment Penalty | A 10\% additional charge will be added to those rates instalments (or portions thereof) remaining unpaid on the day following the due date: |
|  | Instalment Number Due Date* Penalty Date* |
|  | One 20 August 21 August |
|  | Two 20 November 21 November |
|  | Three 20 February 21 February |
|  | Four 20 April 21 April |
|  | *Or next applicable business day |
| Arrears Penalty | A further additional charge of $10 \%$ will be added to all rates and additional charges from the previous rating year remaining unpaid on 1 July. A further additional charge of $10 \%$ will be added to any rates to which the additional charge referred to in this paragraph is added and remains unpaid on 1 January. |
| Remission of Penalties | Additional charges may be remitted in accordance with the following criteria: |
|  | - Application can be made in writing for a remission of a penalty that has arisen due to sickness, death, age or other acceptable general reasons to the Chief Financial Officer. |
|  | - Application can be made for remission of a penalty for no substantial reason, to the Chief Financial Officer (a maximum of one such remission every two years). |
|  | - $\quad$ All rates must be paid in full, as a general rule, before remission is considered. |
|  | - Remission of subsequent additional charges where satisfactory arrangements are in place for regular payment of arrears. |
|  | - Discretion would be provided to the Chief Financial Officer to apply or not apply an additional charge if a payment was postmarked on or by the due date. |

