## HANMER SPRINGS COMMUNITY RESILIENCE

In the event of a natural disaster you could potentially be on your own as a community for up to three days...

#### REMEMBER THE 3 B'S



# BE ACTIVE 🗹

- Make sure you and your family are safe.
- Check your neighbours to see if they are alright.
- Take stock of what you have that could help others.

## BE INFORMED 🗹

#### **IN AN EMERGENCY CALL 111**

Hurunui District Council 03 314 8816 / 03 315 8400 Email: Info@hurunui.govt.nz Hanmer Springs Library 03-315 7912 Amuri Area School 03-315 8233 Hanmer Springs School 03-315 7208 Hanmer FENZ Station 03-315 7013 Hanmer Community 03-315 7503 Health Centre

Tune into Compass FM 103.7 & 104.9 for up to date local information during an emergency.

# BE READY 🗹

- Have your emergency and get away kits ready!
- Be ready for a quick departure!
- Know where the essentials are in your home or around your property in the event of an emergency.
- Remember to shut off your water if you have to leave!

## What we have in our community

- A wealth of local knowledge
- A well organised and resourced first line emergency services team Police, FENZ & St John;
- Plenty of fresh water
- A wealth of organisational experience from the tourist sector
- The most accommodation in one place in the Hurunui for up to 7000 visitors;
- An airfield with local helicopter operators;
- Local earth moving and roading contractors (and their equipment);
- Common and alternative communication means (cell & landline phones, internet, satellite phones, VHF & UHF radios);
- A well resourced medical centre and pharmacy;
- Alternate locations for Civil Defence Centres (other than just the Sports Pavilion);
- Numerous commercial kitchens for feeding the many if necessary
- A number of different access routes in and out of the area (Air, 4x4, river, road);
- Plenty of places to meet as a community halls, churches, council buildings, businesses conferencing facilities, etc...);
- Both local, national and international volunteers that are here at the time

## What are our major threats in Hanmer Springs?

The major natural threats that we have in Hanmer Springs are:

- A major earthquake
- Wildfire from either the surrounding farmland or forestry blocks
- Serious weather events (snow, wind, rain) that could cause a breakdown in power, communication or access
- Pandemic serious threat to locals from disease
- An isolation event that cuts off the township and local area from help for an extended period of time



## **Before an earthquake**

- Develop a Household Emergency Plan. Assemble and maintain your emergency survival Items for your home and workplace, as well as a portable emergency getaway kit
- Practice Drop, Cover and Hold
- Identify safe places within your home, school or workplace
- A safe place is: somewhere close to you, no more than a few steps or less than three metres away, to avoid injury from lying debris
- Under a strong table (hold on to the table legs to keep it from moving away from you)
- Next to an interior wall, away from windows and tall furniture that can fall on you (protect your head and neck with your arms)
- Keep in mind that in modern homes, doorways are no stronger than any other part of the structure and usually have doors that can swing and injure you
- Check your household insurance policy for cover and amount
- Seek qualified advice to make sure your house is secured to its foundations and ensure any renovations comply with the New Zealand Building Code
- Secure heavy items of furniture to the floor or wall





## **During an earthquake**

- If you are inside a building, move no more than a few steps, and drop, cover and hold. Stay indoors till the shaking stops and you are sure it is safe to exit. In most buildings in New Zealand you are safer if you stay where you are until the shaking stops
- If you are in an elevator, drop, cover and hold
- When the shaking stops, try to get out at the nearest floor if you can safely do so
- If you are outside, move no more than a few steps away from buildings, trees, street lights and power lines
- Always remember to drop, cover and hold
- If you are driving, pull over to a clear location, stop and stay there with your seat belt fastened until the shaking stops. Once the shaking stops, proceed with caution and avoid bridges or ramps that might have been damaged
- If you are in a mountainous area or near unstable slopes or cliffs, be alert of falling debris or landslides
- If you have limited mobility, cover your head with a pillow or cushion, or with your arms or hands as best you can. The most important thing is to protect you head



## After an earthquake

- Check yourself for injuries and get first aid if necessary. Help others if you can
- If you are in a damaged building, try to get outside and find a safe open place, use the stairs, not the elevators
- Watch out for fallen power lines or broken gas lines, and stay out of damaged areas. If you smell gas or hear a blowing or hissing noise, open a window, get everyone out quickly and turn off the gas if you can. If you see sparks, broken wires or evidence of electrical system damage, turn off the electricity at the main fuse box if it is safe to do so
- Be aware that electricity supply could be cut, and fire alarms and sprinkler systems can go off in buildings during an earthquake even if there is no fire
- Check for, and extinguish, small fires
- Listen to your local radio stations as emergency management officials will be broadcasting the most appropriate advice for your community and situation
- Keep your animals under your direct control as they can become disoriented
- Take measures to protect your animals from hazards, and to protect other people from your animals
- Only use the phone for short essential calls to keep the lines clear for emergency calls
- If your property is damaged, take notes and photographs for insurance purposes.
  If you rent your property, contact your landlord and your contents insurance company as soon as possible





## Wildfires

- Fires can be extremely destructive and dangerous to human and animal life. They can also move very quickly. Do not take risks that may start a fire even a lawn mower hitting a stone can cause one
- Obey fire restrictions and permit guidelines
- Property can be threatened by wild fires but also people may be affected as well
- If you are near to a fire you may become affected by fumes or smoke. If you have respiratory concerns you may need to evacuate.
- If fire threatens property, authorities will advise on evacuating anyway. You should have an emergency getaway kit for this reason



## Storms

- Major storms affect wide areas and can be accompanied by strong winds, heavy rain or snowfall, thunder, lightning and tornadoes. They can cause damage to property and infrastructure, affect crops and livestock, disrupt essential services, and cause both local and wider spread isolation.
- Severe weather watches and warnings are available, issued by MetService and available through the broadcast media, by email alerts, Mobile App alerts (i.e. Hazard Red Cross) and at www.metservice.com.

## **Before a storm**

- Develop a household emergency plan. Assemble and maintain your emergency survival items for your home as well as a portable emergency getaway kit if you have to evacuate
- Prepare your property for high winds. Secure large, heavy objects or remove any item which can become a deadly or damaging missile. Get your roof checked regularly to make sure it is secure. List items that may need to be secured or moved indoors when strong winds are forecast
- Keep materials at hand for repairing windows, such as tarpaulins, boards and duct tape
- If you are renovating or building, make sure all work complies with the New Zealand Building Code, which has specific standards to minimise storm damage
- If farming, know which paddocks are safe to move livestock away from flood waters, landslides and power line**s**





# When a warning is issued and during

- Stay informed on weather updates. Listen to your local radio stations or monitor the Council's website or Facebook page, as emergency management officials will be broadcasting the most appropriate advice for your community and situation
- Put your household emergency plan into action and check your emergency getaway kit in case you have to leave in a hurry
- Secure, or move indoors, all items that could get blown about and cause harm in strong winds
- Close windows, external and internal doors. Pull curtains and drapes over unprotected glass areas to prevent injury from shattered or flying glass
- If the wind becomes destructive, stay away from doors and windows and shelter further inside the house
- Water supplies can be affected so it is a good idea to store drinking water in containers and fill bathtubs and sinks with water. Avoid driving unless absolutely necessary. Don't walk around outside
- Power cuts are possible in severe weather. Unplug small appliances which may be affected by electrical power surges. If power is lost, unplug major appliances to reduce the power surge and possible damage when power is restored
- Bring pets inside. Move stock to shelter. If you have to evacuate, take your pets with you



## Don't forget your pet!

If you have to go - Don't forget:

- Your pets and animals needs. They require food and shelter just like us.
- Your local animal welfare officer is Darrin Low darrin.low@hurunui.govt.nz 027 808 4484
- Your nearest North Canterbury Vet Clinic for advice is in Culverden 03 315 8363
- Vetlife Culverden 03 315 8123

## SKOOL LOOP

Hanmer Springs primary school mostly contact their school community using email and text. They also have use Skool Loop to provide parents and students with info on up coming events and in the event communication needs to be made. download it not from the app store or follow the QR code.

#### If you have to go - Don't forget:

Your important documentation e.g. passports, bank statements etc.

#### Your community needs you, think about it

It may be a generator, a tractor, a spare room or a set of skills.



#### Hazard App | Prepare for and respond to emergencies | Receive alerts | New Zealand Red Cross

Download the Hazard App to help you and your family prepare for and respond to hazards in New Zealand. The app is a vital tool to help you through emergencies and get disaster alerts.







# Which resources are available in your community?

What resources do you have in Hanmer Springs ? Information, skills, gear/machinery, food, shelter... www.northcanterburygetsready.net

# What technical support do you have in your community?

Strong social and local presence with both rural and urban fire response operating from the same station. A fleet two appliances, a tanker, a first response vehicle, plus a wide range of other firefighting and communications gear and an increasing capacity for medical response.

All for the good of our community. Like to join the team? Contact: Hanmer Springs FENZ Station 03 315 7013



### Join your local Civil Defence team

Come and join your local Civil Defence team. Meet new people, learn new skills and help your community in their time of need. Contact: Grum Frith 027 539 8484 hanmer.sp.hdceoc@outlook.com



To help the Council's staff best respond to both small and major events please download the app 'SnapSendSolve' on your smart phone today.

## Who's responsible for what?

The Emergency services that we all know and trust in New Zealand have different responsibilities. There will always be one over the others that has a lead in an area of response.

## **NZ Police**

The primary role of the police is to keep **law and order**. They also have direct responsibility for investigating crimes, the finding of missing people and overall control of any cordoning (movement of people and possessions during an emergency).

An *example* of this on both a normal day and during an emergency event is the locating of a missing person. Civil Defence staff and volunteers aren't responsible for this - in this case you'd be directed to call the police direct.

## **FENZ - Fire & Emergency New Zealand**

If its burning or spilling or someone is stuck inside something- they are the people to call. Their main function is to protect people and property from destruction by fire and other means (gas, chemical, biological). They are also being given more responsibility in some medical cases.

As an example, during a disaster you can still call them to a house fire or they can be directed there through a central control centre - Civil Defence staff and volunteers aren't going to be much help for you in this case.

## St John

St John is widely accepted as New Zealand's frontline medical response agency in most regions around the country. St John is a mainly volunteer charitable organisation that is only ever given supporting roles in disaster events to care for and give direct medical assistance to the sick and injured.

Unlike Police and FENZ they have no parliamentary Acts or laws that bound them to doing anything. During a disaster event they will be directed from their central communications hub to attend medical jobs as normal - Civil defence staff and volunteers have a limited knowledge of how to deal with medical emergencies and can in most cases be relied upon to provide first aid while the ambulance is on the way.

# Civil Defence (New Zealand Emergency Management Agency - NEMA)

It is important to to understand **CIVIL DEFENCE IS ALL OF US** - not just the council staff, not just the police, FENZ and St John ambulance officers. Its the next door neighbor, it's your local Lions club and the friendship club or MenzShed member. Anyone who can lend a hand with a particular skill or might have some equipment that could help when that time comes - That is Civil Defence.

Civil Defence in the most part throughout New Zealand in made up by local and national volunteers. There are some professional individuals and teams that work for both local, regional and national government agencies that are more able to respond to different and more technical events. But by in large the help comes from the locals around you.

As a community its up to you to look after yourselves and get through, because lets be honest, it could be upwards of three days before help arrives if the going really gets tough.



## Do you know where your local Civil Defence Centre is?

#### Hanmer Springs Sports Pavilion and Medical Centre



The Hanmer Springs Sports Pavilion is the preferred Civil Defence Centre (CDC). It has catering, showering/changing and sleeping facilities for up to 50 people over night. The surrounding sports fields provide a strategic location for helicopter operation close to the town centre and the medical centre for evacuations.

#### Hanmer Springs Memorial Library



The Hanmer Springs Memorial library and hall under most situations will act as the community hub location for information and instruction from the coordination centre in Amberley. The Community volunteer response supported by the emergency services will set up here. In this location there are communications and coordination stores.

## Calls to MPI are answered 24 hours a day, seven days a week: **FREEPHONE: 0800 00 83 33**

Be connected to our local Schools. Install School Apps NZ school notice application. This handy app covers Amuri Area Schools. Download it from your app store.





Your local Representatives are: Ben Chaffey bchaffey@amuri.net 027 432 2957 Lyn Crean Lyncrean5@gmail.com 021 684 499

Do you know where your local life sustaining AED is located? There are 7 AEDs located around the township - find them all. Install the AED Locations application. This handy app can help you locate your nearest AED. Download from your app store.



