

Support Agencies:

Barnardos Rural Community Social Work Service

027 744 79860

Barnardos rural Community Social Work Service works with children and families who are under stress and want to find new ways of dealing with a range of family issues.

CAF North Community and Outreach team

03 339 1126 or 0800 218 219

Child, Adolescent and Family Community Services (CAF) North Community and Outreach team is an outpatient service providing comprehensive psychiatric assessment and therapeutic intervention for children and adolescents 0-17 years (or older if still at school) in their family context.

North Canterbury Victim Support

0800 842 846 or 03 363 8182

For practical support to the victims of crime and trauma and help with court support. Referrals can be made by the Police, community of self.

Work and Income New Zealand

0800 559 009

Immediate appointments available at Rangiora for emergencies with family violence. WINZ can provide assistance for relocation expenses and identify other benefits or supplementary a customer may qualify for taken on a case by case basis.

Community Wellbeing North Canterbury

03 310 6375

Well being North Canterbury offers a large range of community services including community youth work, youth, drug and alcohol counselling, family counselling, family support social workers, Mana Ake, school attendance services, Karanga Mai Early learning Centre and community Information.

03 327 8945 Kaiapoi Community Support

KCS is a service of Community Wellbeing North Canterbury Trust. They offer a range of services including a food bank.

03 310 7454 Restorative Justice

Restorative Justice is a service of Community Wellbeing North Canterbury Trust and works with victims and offenders who have been sent through the Christchurch Court. The restorative justice process is completely voluntary and is also highly personal and confidential.

Oxford Community Trust

03 312 3006

Confidential and non-judgemental support provided including referrals for counselling, free legal advice, budgeting, workshops, youth work, holiday programs and a mini bus service.

Presbyterian Support (also called Family Works)

0800 477 874

Offers a range of professional services (including Enliven, Mana Ake and Family Works) at their offices and in homes. Can help families and elders facing unsafe situations through social work support and counselling for families and younger persons.

Hope Community Trust

03 928 3066

Hope provides a Counselling Centre, budgeting, Op Shop, foodbank, community garden, fruit & vege co-op, clothing co-op and advocacy.

Afraid to go home?

We are here to help.

Family violence referral and support agencies/groups in North Canterbury



www.waimakariri.govt.nz

supported by the Violence Free North Canterbury Network

Police

For emergencies phone 111
North Canterbury Police phone 105

The role for Police in dealing with family harm is both to attend episodes and to provide information.

Women's Refuge

0800 733 843 24/7 Free phone

Women's refuges provide a range of services to families experiencing family violence in North Canterbury.

Battered Women's Trust

03 364 8900

BWT offers a full range of support services across the life cycle of a domestic violence journey. Their niche is in crisis response via crisis line, which allows for immediate contact. They are the only refuge in Christchurch with two safe houses, one for emergency and one for transitional clients.

Te Whare Hauora (Otautahi Maori Women's Refuge)

0800 117 474 (24/7 Crisis Line) 03 379 6910

Te Whare Hauora provides a safe, confidential refuge environment that is culturally appropriate for women and their tamariki including community outreach, domestic violence education and training, integrated safety response services and Whanau Ora navigator assistance.

Shakti Ethnic Women's Refuge

0800 742 584 or 03 389 2028

Shakti is a non-profit organisation serving migrant and refugee women of Asian, African and Middle Eastern origin. Shakti; meaning strength; works to end all forms of violence and discrimination against women of color. It supports women to overcome the barriers that come with migration and inter-generational bonds of cultural oppression.

West Christchurch Women's Refuge

0800 733 843 or 03 379 0575

West Christchurch WR are a general refuge, which means they support and provide services for all ethnic groups.

Sexual Abuse Services

These agencies provide counselling and support to sexually abused children, youth, adults and their families, and community consultation and education.

Start Inc

03 355 4414

START is an organisation that provides early intervention, counselling and support for children, youth and adults and their families who have experienced sexual violence or other trauma. START also provides education about sexual violence and other trauma to the wider community.

Stop

03 353 0257

Provides community-based assessment and intervention services for adolescents and adults who have engaged in harmful sexual behavior and for children who have engaged in concerning sexual behavior. STOP also provides training and consultation to government and community professionals.

Male Survivors Canterbury

03 377 6747

Provides support to men recovering from the effects of sexual abuse. They have extensive resources to help you back to recovery.

Te Puna Oranga

03 381 8472

Te Puna Oranga is a Kaupapa Maori provider who work with whanau affected by Sexual Harm. Our services include Counselling, Social Work Advocacy, Youth Mentoring, Integrated Safety Response, Education (including a parenting and women's empowerment programme), and a 24/7 Sexual Harm Whanau Crisis Response Line. We embrace Kaupapa Maori values and tikanga to heal whanau.

Family Violence Agencies

Aviva Family Violence and Sexual Assault Supports

Family Violence 0800 AVIVA NOW (0800 28482 669)
Services for women, children and men 03 378 3847
Sexual Assault Support 03 377 5402

Aviva supports people of all ages, genders and ethnicities to live free from family or sexual violence/abuse. They support people who have experienced violence, and those who use it, to create healthy relationships and brighter futures. Aviva supports whānau throughout North Canterbury, Hurunui and Waimakariri.

Seuga Pasifika Men's Group

Seuga is an education programme aiming to improve the resilience and wellbeing of Pasifika men (and their families) by addressing the underlying issues of family violence, addiction and anger. It provides holistic support for participants based on the Fonofale model and covers culture, family, mental health, law, physical health, and spirituality as it relates to Pasifika people.

Oranga Tamariki

0508 326 459

Oranga Tamariki is a statutory social work agency working with families, children and young people under 17 years. Their primary task is to ensure that children and young people are provided with adequate care and protection.

Stopping Violence Services (SVS)

0800 478 778 03 365 6266

Stopping Violence Services (SVS) offers a range of services to men, women and youth who use violent and controlling behaviours. SVS offers specialist behavioural change programs that specifically address issues related to family violence. Contact services are also provided to partners and family/whanau.

He Waka Tapu

0800 HE WAKA (43 9252)

He Waka Tapu is a Kaupapa Maori organisation. Services are therefore delivered using a kaupapa Maori framework encompassing Tinana (physical well-being), Wairua (spiritual well-being), Hinengaro (mental well-being), Whānau (family well-being).

HEY BRO

0800 439 276

HEY BRO is a number set up for men who feel they're going to harm a loved one or whanau member.

Aged Concern Canterbury

03 366 0903

The Elder Abuse Service aims to improve the quality of life of older people in abusive situations. The service provides information, advocacy and support.

